



Outcome 8: Cleanliness and Infection Control

CQC's Outcome 8

"People experience care in a clean environment, and are protected from acquiring infections"

(The CQC's interpretation of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010)

The Care Quality Commission now base their assessments on the outcomes providers deliver - from the service user's perspective. They expect you to be able to demonstrate that you have systems in place to deliver each outcome, that your people understand them and that audit trails are in place.

Our Outcome 8 Compliance tools help our customers ensure they stay compliant and that safety and reputation are not compromised.

Outcome 8 can be summarised very simply. The CQC will expect you to demonstrate:

- That you and your staff are aware of the importance of cleanliness and infection control
- That they have been trained in the role they can play in ensuring service users experience care in a clean environment, and are protected from acquiring infections
- That they are able to use this knowledge to strive to continually improve standards of cleanliness and infection control
- That they have the correct tools at their

disposal to accomplish this and understanding what to use when.

The consequences non-compliance can be severe:

- Loss of reputation through bad publicity
- Loss of revenue
- Fines
- Shutdown

Ultimately the legislation behind Outcome 8 is the law of the land and you have no choice but to comply – but remember that this isn't just about compliance. Existing and potential customers will make judgements about the quality of your operation based on your standards of hygiene – not just the CQC.



It's simple. Good hygiene is good for business.

How We Can Help

From products to people to protocols: our total hygiene and chemical management programmes give you complete peace of mind.

Key aspects of the Chemex Hygiene Control Programme that help assure your compliance with Outcome 8 include:

- Staff training in Outcome 8 compliance – their role and responsibilities
- Hand and surface hygiene products with proven biocidal credentials, independently tested to international standards
- C. diff and Norovirus control protocols
- Written protocols and procedures for premises cleaning

• COSHH and training record management to give clear audit trails

• Automated dosing for maximum economy and to assure correct and consistent dilution – thus making sure the products are always at the optimum strength.

• Laundry and janitorial products with proven biocidal credentials, independently tested to international standards

Our wealth of experience working with care providers and NHS Trusts gives us a wealth of experience in the healthcare sector. Our systems help assure best practice and compliance with CQC Outcome 8 in all areas of your operation.

Chemex gives clients the complete package for Outcome 8 compliance and reputation management – systems, staff training, products, technical support – adding value and minimising cost.

What Our Clients Say

"We were faced with a serious infection outbreak. AntiBak gave us fast clear results that enabled us to re-open critical bed space in a far shorter time without compromise to patient safety. The back up support Chemex offered to all my team and the speed with which they reacted when contacted with our dilemma was second to none"

Berkshire NHS Shared Services

"LAS has worked in close partnership with Chemex to provide a full range of products for safe use in both premises and on our vehicles to ensure that they are clean and to reduce the risk of healthcare-associated infection to our patients. The products and service from Chemex have delivered exactly what we wanted."

London Ambulance Service NHS Trust

